

Student Journeys

By Student Voice Researchers Jodie Schuster and Mark Humpheries



In 2018, the Community team commissioned a research project on the theme of Student Journeys. Student researchers were asked to explore how involvement with the Association impacted students and what could be done to develop this impact as part of the Association's strategic objectives.

Student Voice Researchers, Mark and Jodie, discuss their findings from holding telephone interviews with 2 OU students about their experience with the Association as well as providing an insight into their own journeys as student researchers. Jodie describes the Association as a rabbit warren; a hidden, yet valuable, resource once discovered. This theme is echoed by Mark and the interviewees who both seem to have stumbled across the Association rather than actively seeking it out.



Here are the suggestions put forward by Jodie and Mark

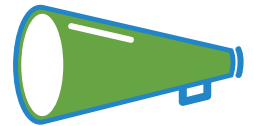
Student roles - detailing skill set required and expected time commitment, what is expected from volunteers undertaking different role, details of how volunteers' skills are transferable, opportunities to attend meetings as an observer.



Association website - include a more visible 'what's new section', clearer promotion of volunteering roles.



Communication - regular mailings to include updates on impact of the student voice, reminders about Association services, benefits and opportunities.



Awareness - Association links visible on the StudentHome page, encourage Tutors to signpost the Association as a place for support, helping students understand the relationship between the OU and the Association.

Click on the links below to read Mark and Jodie's reports to learn more about the Student Journey.